



# CERTIFICATE OF WARRANTY



## RIDGE X ADAPTER 25 YEAR LIMITED WARRANTY

The Ridge X Adapters are manufactured using a high-density plastic composite engineered to be among the strongest composite adapters on the market. All Ridge X Adapters feature a unique design that allows the fence rail to pass freely through the adapter location without interference.

Central Fence Supply warrants that the Ridge X Adapter will remain free from structural failure for a period of twenty-five (25) years from the date of installation, when properly installed and used under normal conditions.

This warranty applies only to the original property owner and is not transferable.

### Warranty Coverage

Central Fence Supply warrants that the Ridge X Adapter will not structurally fail when installed on properly driven or concreted pipe and used as intended. Structural failure refers to the inability of the adapter to provide support due to cracking, permanent deformation, or material breakdown not caused by external damage or misuse.

The Ridge X Adapters (all configurations) are rated for the following wind loads when installed in accordance with Central Fence Supply installation guidelines and standard fence system design practices:

- Up to 80 mph for fence installations 6 feet and under.
- Up to 60 mph for fence installations over 6 feet, including 8 foot applications.

### Installation & Fastening Instructions for Ridge X Standard & Ridge X Adjustable Adapters

#### Recommended Screw Installation Instructions:

The Ridge X Standard and Adjustable Adapters may be attached using self-tapping screws, size #16 or larger, constructed of 410 hardened stainless steel or galvanized steel.

- Top Adapter – One (1) screw installed below the adapter to allow rotational movement as designed.
- Bottom Adapter – One (1) screw installed into one of the flat inner X faces to maintain alignment and keep the adapter square within the fence line OR the adapter may simply sit on grade and the alignment will be made with outside set screw (see below).

#### Recommended Pin-Nail Installation Instructions:

The Ridge X Standard and Adjustable Adapters may be attached using galvanized pin nails, 1.25 inches or longer. The use of pin nails is only allowed when using 40wt or thicker pipe to ensure no movement of the nail. Make sure the pin nailer is properly set so the fastener seats flush with the adapter without causing cracking or failure.

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Pin-nailing of adapters is left to the discretion of the installer, taking into consideration environmental and job-site conditions. In colder temperatures, plastic materials may become more prone to deforming when pin nails are used, and installation methods should be selected accordingly to ensure proper performance and longevity.

- Top Adapter – Two (2) pin nails installed below the adapter, positioned on opposing sides of the steel pipe to allow rotational movement as designed.
- Bottom Adapter – One (1) pin nail installed into one of the flat inner X faces to maintain alignment and keep the adapter square within the fence line OR the adapter may simply sit on grade and the alignment will be made with outside set screw (see below).

### Installation & Fastening Instructions for Ridge X Gate Adapter

#### Recommended Screw Installation Instructions:

The Ridge X Gate Adapter must be attached using self-tapping screws, size #16 or larger, constructed of 410 hardened stainless steel or galvanized steel. Pin nails are generally not recommended for installation of the Ridge X Gate Adapter due to the possibility of becoming loose with gate movement over time.

- Top and Bottom Adapter – Two (2) screws installed into each of the flat inner X faces to maintain alignment and keep the adapter square within the fence line. A set screw is required along with at least two (2) self-tapping screws, size #16 or larger, constructed of 410 hardened stainless steel or galvanized steel, through the bottom hinge to hold the post square.

#### Set Screw Instructions:

With either installation method (screw or pin-nail), a set screw is required. A #16 x 2.5 inch 410 hardened stainless steel screw, or equivalent, is recommended.

The set screw must be installed on the outside of the vinyl post at the base, passing through one of the solid sides of the adapter to connect the vinyl post, adapter, and pipe to prevent frost heaving, post settling, and post twisting.

### What This Warranty Does Not Cover

This Limited Warranty does not apply to damage caused by improper installation, misuse, physical impact, alteration, or conditions exceeding standard fence system design. Cosmetic changes such as fading, scratches, or minor corrosion that does not impact structural performance are not covered. This warranty does not apply to labor costs, removal or reinstallation charges, freight, or disposal costs. Damage resulting from extreme environmental conditions or Acts of God — including but not limited to flooding, tornadoes, hurricanes, earthquakes, severe windstorms, lightning, wildfire, or other natural events beyond normal exposure — is excluded.

Any modification to the adapter or the use of non-approved hardware voids this warranty.

### Limitations of Liability

#### Where permitted by law:

- Implied warranties are limited to 25 years
- Central Fence Supply is not liable for incidental, consequential, or special damages
- Total liability shall not exceed the original purchase price of the defective product

This warranty grants specific legal rights; additional rights may vary by state.

## Making a Warranty Claim

### To submit a warranty claim:

1. Email [info@centralfencesupply.com](mailto:info@centralfencesupply.com)
2. Provide proof of purchase and installation date
3. Include photos clearly showing the issue and a brief description of the problem
4. Claims must be submitted within 30 days of discovering the issue

Central Fence Supply may request additional documentation or inspection to determine claim eligibility. If approved, replacement components will be supplied for defective adapter(s). This is the purchaser's exclusive remedy under this warranty.